

Microsoft Dynamics 365 International Availability



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Microsoft Dynamics 365 for Sales availability

Americas (31)

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- Trinidad and Tobago
- United States
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- Virgin Islands, U.S.

EMEA (83)

- Afghanistan
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- Azerbaijan
- Bahrain
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- Bulgaria
- Cabo Verde
- Cameroon
- Côte d'Ivoire
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- Israel
- Italy
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- Liechtenstein
- Lithuania
- Luxembourg
- Macedonia (FYRO)
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- Moldova
- Monaco
- Montenegro
- Morocco
- Namibia
- Netherlands
- Nigeria
- Norway
- Oman
- Palestinian Authority
- Poland

- Portugal
- Qatar
- Romania
- Russia
- Rwanda
- Saudi Arabia
- Senegal
- Serbia
- Slovakia
- Slovenia
- South Africa
- Spain
- Sweden
- Switzerland
- Tanzania
- Tunisia
- Turkey
- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom
- Zambia
- Zimbabwe

Asia Pacific (25)

- Australia
- Bangladesh
- Brunei
- Fiji
- Hong Kong SAR
- India
- Indonesia
- Japan
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- Kyrgyzstan
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- Malaysia
- Mongolia
- Nepal
- New Zealand
- Pakistan
- Philippines
- Singapore
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- Tajikistan
- Thailand
- Turkmenistan
- Uzbekistan
- Vietnam

Languages:

- Arabic
- Basque
- Bulgarian
- Catalan
- Chinese Simplified (PRC)
- Chinese Traditional (Hong Kong SAR)
- Chinese Traditional (Taiwan)
- Croatian
- Czech
- Danish
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- Latvian
- Lithuanian
- Malay
- Norwegian
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Romanian
- Russian
- Serbian (Cyrillic)
- Serbian (Latin)
- Slovakian
- Slovenian
- Spanish
- Swedish
- Thai
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- Ukrainian
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Microsoft Relationship Sales solution – LinkedIn Sales Navigator availability

Languages:

- English
- French
- German
- Italian
- Portuguese
- Spanish
- Dutch

Americas (31)

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- Kuwait
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Asia Pacific (25)

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- Philippines
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- Sri Lanka
- Taiwan
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- Uzbekistan
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Microsoft Dynamics 365 AI for Sales

Languages:

Machine learning model
languages

English

Americas (1)

United States



Microsoft Dynamics 365 for Customer Service availability

Americas (31)

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Asia Pacific (25)

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Languages:

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Microsoft Dynamics 365 for Field Service availability

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- Uzbekistan
- Vietnam

Languages:

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| Arabic | Italian |
| Basque | Japanese |
| Bulgarian | Kazakh |
| Catalan | Korean |
| Chinese Simplified (PRC) | Latvian |
| Chinese Traditional (Hong Kong SAR) | Lithuanian |
| Chinese Traditional (Taiwan) | Malay |
| Croatian | Norwegian |
| Czech | Polish |
| Danish | Portuguese (Brazil) |
| Dutch | Portuguese (Portugal) |
| English | Romanian |
| Estonian | Russian |
| Finnish | Serbian (Cyrillic) |
| French | Serbian (Latin) |
| Galician | Slovakian |
| German | Slovenian |
| Greek | Spanish |
| Hebrew | Swedish |
| Hindi | Thai |
| Hungarian | Turkish |
| Indonesian | Ukrainian |
| | Vietnamese |

Microsoft Dynamics 365 for Project Service Automation availability

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Microsoft Dynamics 365 Portals availability

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Languages:

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- Chinese Traditional (Hong Kong SAR)
- Chinese Traditional (Taiwan)
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- Malay
- Norwegian
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Romanian
- Russian
- Serbian (Cyrillic)
- Serbian (Latin)
- Slovakian
- Slovenian
- Spanish
- Swedish
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- Turkish
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- Vietnamese

Microsoft Dynamics 365 AI for Customer Service *

Languages:

Listening/Sentiment
/Localization

English

Americas (1)

United States



* Public Preview

Microsoft Dynamics 365 for Marketing availability

Americas (31)

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- Jordan
- Kazakhstan
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- Kuwait
- Latvia
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- Lithuania
- Luxembourg
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Asia Pacific (25)

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- Nepal
- New Zealand
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- Philippines
- Singapore
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- Taiwan
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- Vietnam

Languages:

- Arabic
- Basque
- Bulgarian
- Catalan
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- Chinese (Taiwan)
- Croatian
- Czech
- Danish
- Dutch
- English
- Estonian
- Finnish
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- Galician
- German
- Greek
- Hebrew
- Hungarian
- Indonesian
- Italian
- Japanese
- Korean
- Latvian
- Lithuanian
- Norwegian (Bokmal)
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Romanian
- Russian
- Serbian (Latin)
- Serbian Cyrillic
- Slovak
- Slovenian
- Spanish (International)
- Swedish
- Thai
- Turkish
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Microsoft Dynamics 365 Social Engagement availability

Americas (31)

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- Costa Rica
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EMEA (83)

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Asia Pacific (24)

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- Nepal
- New Zealand
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- Philippines
- Singapore
- Sri Lanka
- Taiwan
- Tajikistan
- Thailand
- Turkmenistan
- Uzbekistan

Languages:

Listening/Sentiment /Localization

- Chinese (Traditional)
- Danish
- Dutch
- English
- Finnish
- French
- German
- Greek
- Italian
- Japanese
- Norwegian
- Polish
- Portuguese
- Russian
- Spanish
- Swedish
- Turkish

Listening/Localization

- Bosnian
- Croatian
- Serbian
- Slovenian
- Thai

Listening/Sentiment

- Arabic
- Chinese (Simplified)

Listening

- Hebrew

Microsoft Dynamics 365 AI for Market Insights *

Languages:

Listening/Sentiment
/Localization

English

Americas (1)

United States



* Public Preview

Microsoft Dynamics 365 for Talent availability

Americas (31)

- Argentina
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- Barbados
- Belize
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- Honduras
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EMEA (82)

- Afghanistan
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Asia Pacific (25)

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- Pakistan
- Philippines
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- Taiwan
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- Uzbekistan
- Vietnam

Languages:

Chinese (Simplified)
China

Icelandic
Iceland

Czech
Czech Republic

Italian
Italy, Switzerland

Danish
Denmark

Japanese
Japan

Dutch
Belgium, Netherlands

Latvian
Latvia

English
Australia, Canada, India, Ireland, Malaysia, New Zealand, Singapore, South Africa, UK, US

Lithuanian
Lithuania

Norwegian Bokmål
Norway

Polish
Poland

Portuguese
Brazil

Estonian
Estonia

Russian
Russia

Finnish
Finland

Spanish
Mexico, Spain

French
Belgium, Canada, France, Switzerland

Swedish
Sweden

German
Austria, Germany, Switzerland

Thai
Thailand

Turkey
Turkish

Hungarian
Hungary

Microsoft Dynamics 365 for Finance and Operations availability

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- Sri Lanka
- Taiwan
- Tajikistan
- Thailand
- Turkmenistan
- Uzbekistan
- Vietnam

* local business data deployment only

Languages:

Arabic

Saudi Arabia, United Arab Emirates

Hungarian

Hungary

Icelandic

Iceland

Chinese (Simplified)

China

Italian

Italy, Switzerland

Czech

Czech Republic

Japanese

Japan

Danish

Denmark

Latvian

Latvia

Dutch

Belgium, Netherlands

Lithuanian

Lithuania

English

Australia, Canada, India, Ireland, Malaysia, New Zealand, Singapore, South Africa, UK, US

Norwegian Bokmål

Norway

Polish

Poland

Portuguese

Brazil

Estonian

Estonia

Russian

Russia

Finnish

Finland

Spanish

Mexico, Spain

French

Belgium, Canada, France, Switzerland

Swedish

Sweden

German

Austria, Germany, Switzerland

Turkey

Turkish

Microsoft Dynamics 365 for Finance and Operations (localization)

Localization is the process of adapting software to meet country-specific laws or regulations. Microsoft localizes Microsoft Dynamics 365 for Finance and Operations to include features and functionality designed to address specific Dynamics 365 for Finance and Operations, accounting or financial reporting requirements for various countries. Features or functionalities that are available in a particular country may not be available in all countries. Please consult your channel partner for details about product features and capabilities. Also consult them and/or your professional advisers to determine whether this software is appropriate for your business needs in a given country.

Americas (4)

- Brazil *
- Canada
- Mexico
- United States

EMEA (25)

- Austria **
- Belgium
- Czech Republic **
- Denmark
- Estonia
- Finland
- France
- Germany
- Hungary **
- Iceland
- Ireland
- Italy
- Latvia
- Lithuania
- Netherlands
- Norway
- Poland **
- Russia *
- Saudi Arabia
- South Africa
- Spain
- Sweden
- Switzerland
- United Arab Emirates
- United Kingdom

Asia Pacific (8)

- Australia
- China
- India
- Japan
- Malaysia
- New Zealand
- Singapore
- Thailand



* Retail localization is planned for later updates

** Fiscal Integration sample is planned for later updates

For more information, please visit the [Microsoft Dynamics Localization Portal](#)

Microsoft Dynamics 365 for Finance and Operations

Localization & Translation Overview

Organizations doing business in a particular country must comply with country-specific laws, regulations, and common business practices to handle their daily business transactions and operations and meet their legal obligations for activities conducted in the country. Microsoft recognizes that non-adherence to these laws and regulations can lead to severe consequences for an organization doing business in that country.

Microsoft Dynamics 365 for Finance and Operations software helps organizations manage their various business processes through its extensible architecture. Microsoft extends the business process functionality of its Microsoft Dynamics 365 for Finance and Operations software by developing specific commercial requirements, language, and non-vertical, national, or international functionality to address specific tax, accounting, or financial reporting requirements for countries where Microsoft makes this software generally available. The process of adapting software to meet local laws or requirements is called localization. The process of adapting software to meet language requirements is called translation.

Laws and regulations vary by country. While Microsoft Dynamics 365 for Finance and Operations software “out-of-the-box” is localized and/or translated to address specific laws and/or regulations for particular countries, it is not supported in terms of localizations, translations, or technical support in all countries. Features or functionalities that are available in a particular country may not be available in all countries. Rather, we look to our channel partners, who are an important part of our global strategy, to deliver Microsoft Dynamics 365 for Finance and Operations solutions that help customers meet their compliance obligations. Channel partners may adapt the Microsoft Dynamics 365 for Finance and Operations software to:

- Supplement the base Microsoft Dynamics 365 for Finance and Operations application by developing functionality to meet specific laws or regulations that are not covered by features provided “out-of-the-box” (e.g., regulations that are unique to states, provinces, cities, or municipalities in a particular country); or
- Create their own localizations and/or translations in countries where Microsoft does not offer a localized and/or translated version of Microsoft Dynamics 365 for Finance and Operations software

Partner-created solutions are owned, implemented, maintained, and serviced by, or on behalf of, the originating channel partner.

Microsoft Dynamics 365 for Retail availability

Americas (31)

- Argentina
- Bahamas
- Barbados
- Belize
- Bermuda
- Bolivia
- Brazil
- Canada
- Cayman Islands
- Chile
- Colombia
- Costa Rica
- Curaçao
- Dominican Republic
- Ecuador
- El Salvador
- Guatemala
- Honduras
- Jamaica
- Mexico
- Nicaragua
- Panama
- Paraguay
- Peru
- Puerto Rico
- St. Kitts and Nevis
- Trinidad and Tobago
- United States
- Uruguay
- Venezuela
- Virgin Islands, U.S

EMEA (82)

- Afghanistan
- Albania
- Algeria
- Angola
- Armenia
- Austria
- Azerbaijan
- Bahrain
- Belarus
- Belgium
- Bosnia and Herzegovina
- Botswana
- Bulgaria
- Cameroon
- Cape Verde
- Côte d'Ivoire
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Egypt
- Estonia
- Ethiopia
- Faroe Islands
- Finland
- France
- Georgia
- Germany
- Ghana
- Greece
- Hungary
- Iceland
- Iraq
- Ireland
- Israel
- Italy
- Jordan
- Kazakhstan
- Kenya
- Kuwait
- Latvia
- Lebanon
- Libya
- Liechtenstein
- Lithuania
- Luxembourg
- Macedonia (FYRO)
- Malta
- Mauritius
- Moldova
- Monaco
- Montenegro
- Morocco
- Namibia
- Netherlands
- Nigeria
- Norway
- Oman
- Palestinian Authority
- Poland

Asia Pacific (25)

- Portugal
- Qatar
- Romania
- Rwanda
- Saudi Arabia
- Senegal
- Serbia
- Slovakia
- Slovenia
- South Africa
- Spain
- Sweden
- Switzerland
- Tanzania
- Tunisia
- Turkey
- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom
- Zambia
- Zimbabwe
- Australia
- Bangladesh
- Brunei
- Fiji
- Hong Kong
- India
- Indonesia
- Japan
- Korea
- Kyrgyzstan
- Macao SAR
- Malaysia
- Mongolia
- Nepal
- New Zealand
- Pakistan
- Philippines
- Singapore
- Sri Lanka
- Taiwan
- Tajikistan
- Thailand
- Turkmenistan
- Uzbekistan
- Vietnam

Languages:

Arabic

Saudi Arabia,
United Arab
Emirates

Chinese (Simplified)

China

Czech

Czech Republic

Danish

Denmark

Dutch

Belgium,
Netherlands

English

Australia, Canada,
India, Ireland,
Malaysia, New
Zealand,
Singapore,
South Africa,
UK, US

Estonian

Estonia

Finnish

Finland

French

Belgium,
Canada, France,
Switzerland

German

Austria, Germany,
Switzerland

Hungarian

Hungary

Icelandic

Iceland

Italian

Italy, Switzerland

Japanese

Japan

Latvian

Latvia

Lithuanian

Lithuania

Norwegian

Bokmål
Norway

Polish

Poland

Portuguese

Brazil

Russian

Russia

Spanish

Mexico, Spain

Swedish

Sweden

Thai

Thailand

Turkey

Turkish

Microsoft Dynamics 365 for Retail (localization)

Americas (4)

- Brazil *
- Canada
- Mexico
- United States

EMEA (25)

- Austria **
- Belgium
- Czech Republic **
- Denmark
- Estonia
- Finland
- France
- Germany
- Hungary **
- Iceland
- Ireland
- Italy
- Latvia
- Lithuania
- Netherlands
- Norway
- Poland **
- Russia *
- Saudi Arabia
- South Africa
- Spain
- Sweden
- Switzerland
- United Arab Emirates
- United Kingdom

Asia Pacific (8)

- Australia
- China
- India
- Japan
- Malaysia
- New Zealand
- Singapore
- Thailand



Localization is the process of adapting software to meet country-specific laws or regulations. Microsoft localizes Microsoft Dynamics 365 for Finance and Operations to include features and functionality designed to address specific Dynamics 365 for Finance and Operations, accounting or financial reporting requirements for various countries. Features or functionalities that are available in a particular country may not be available in all countries. Please consult your channel partner for details about product features and capabilities. Also consult them and/or your professional advisers to determine whether this software is appropriate for your business needs in a given country.

For more information, please visit the [Microsoft Dynamics Localization Portal](#)

* Retail localization is planned for later updates

** Fiscal Integration sample is planned for later updates

Microsoft Dynamics 365 Business Central

Americas (3)

- Canada
- United States
- Mexico

EMEA (21)

- Austria
- Belgium
- Denmark
- Estonia * **
- Finland
- France
- Germany
- Iceland
- Italy
- Netherlands
- Norway
- Poland * **
- Portugal * **
- Serbia * **
- South Africa *
- South Korea *
- Spain
- Sweden
- Switzerland
- United Arab Emirates *
- United Kingdom

Asia Pacific (9)

- Australia
- Hong Kong * **
- Indonesia * **
- Japan * **
- Malaysia * **
- New Zealand
- Singapore * **
- Taiwan * **
- Thailand * **



* 3rd party Partner delivered via Microsoft AppSource

** Coming available before January 1, 2019

Languages:

English (Canada, US, UK, Australia, New Zealand, UAE, South Africa)

French (Canada)

German(Austria)

French (Belgium)

Dutch (Belgium)

Danish (Denmark)

Finnish (Finland)

French (France)

German (Germany)

Italian (Italy)

Korean (South Korea) *

Dutch (Netherlands)

Norwegian (Norway)

Spanish (Spain, Mexico)

Swedish (Sweden)

French (Switzerland)

German (Switzerland)

Italian (Switzerland)

